

## **Community Mediation**

Going to court to resolve a dispute costs time and money and causes stress. Citizens Advice Jersey provides a confidential mediation service that can bring all parties round a table with a trained mediator to help talk through differences and bring about an outcome with which everyone is comfortable. Community mediation has a high success rate and can help to resolve issues such as:

- disagreements between neighbours (e.g. overhanging trees)
- disputes between landlord and tenant over tenancy agreements and deposits
- disputes of a minor nature with trades or government (e.g. over the quality of workmanship or level of service)

If the dispute involves a sum of money it must be for less than £10,000 and all parties involved have to agree to the mediation.

### **Booking a mediation session**

Complete an application form, available from Citizens Advice or click this link - [https://cab.org.je/images/M\\_images/Community\\_Mediation\\_application\\_for\\_m.pdf](https://cab.org.je/images/M_images/Community_Mediation_application_for_m.pdf)

Mediation sessions take place in the Citizens Advice offices at St Paul's Community Centre. The sessions are on Tuesdays, Wednesdays and Thursdays between 3.15pm and 5.30pm.

It is expected that sessions will last no longer than 2 hours each and each party will be charged £20.

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